





## **EUSAIR STAKEHOLDER CONFERENCE 2021**

# RE-ROUTING TOURISM AIMING AT SUSTAINABLE GREEN MACROREGION

25th November 2021

MANUELA HRVATIN, INTERPRET EUROPE / ISTRA INSPIRIT







European Regional Development Fund - Instrument for Pre-Accession II Fun

**EUSAIR FACILITY PMNT** 









European Regional Development Fund - Instrument for Pre-Accession II Fun

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#### NATIONAL COORDINATOR INTERPRET EUROPE









# HERITAGE UNDERSTANDING

ONE OF THE MOST DIFFICULT SKILLS OF OUR MODERN AGE IS
UNDERSTANDING HOW TO INHERIT SOMETHING.
AN HEIR IS NOT ONE WHO HAS BEEN GIVEN A LEGACY BY CHANCE, BUT
ONE WHO HAS DECIDED TO PRESERVE A PARTICULAR HERITAGE









# WHY STORYTELLING?

It is based on the interpretation of **intangible heritage**: legends, stories, myths Stories make a subject interesting

#### Storytelling is powerful and has the ability to:

- Help people remember and create new memories;
- Connect people to a place, person or event;
- Attach importance to an experience;
- Bring intellect and emotions together;
- Entertain through drama and humor;
- Help make sense of the world;
- Create wonder;
- Deliver enrichment and rarity;
- Make people care.









# BEST PRACTICE EXAMPLES

### Istra Inspirit – cultural tourism product / project

- Travel through time; A sea of sensations, a myriad of flavors, nine experiences, one Istria.
- Istra Inspirit is a multi-awarded tourism project in Istria that enriches the cultural and tourist offer of the peninsula with the revival of historical events on authentic locations, through staged Istrian legends and myths.
- Istra Inspirit united the 7 Istrian clusters, over 200 artists, volunteers and sponsors through 9 experiences in the beginning.
- The project has been active since 2012 with more than 900 performances and numerous national and international awards.

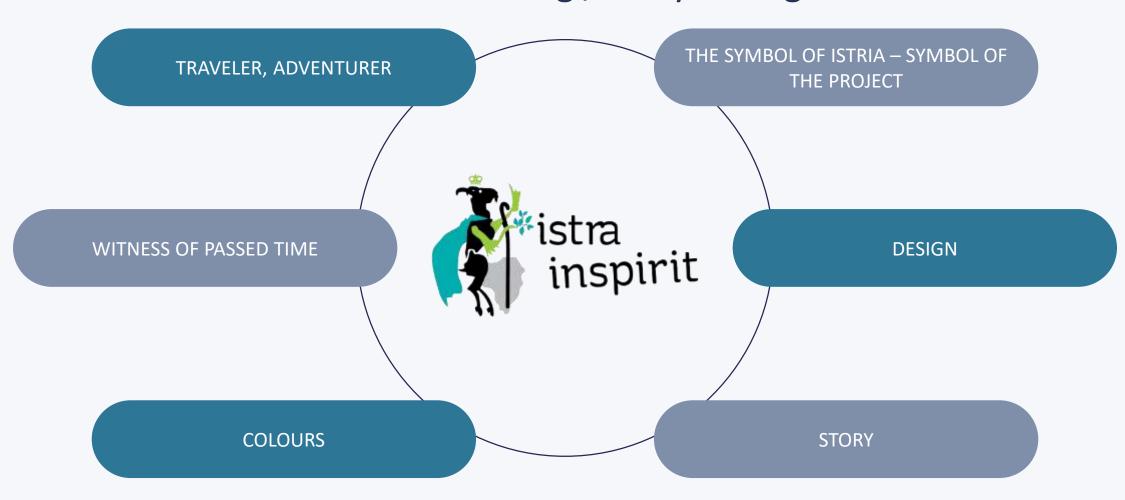








## Product marketing / storyteller goat









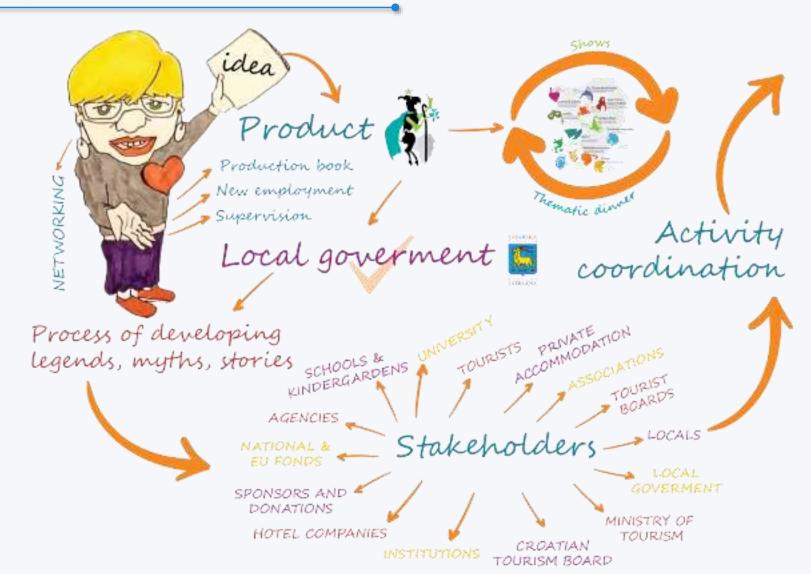
## Istra Inspirit Methodology











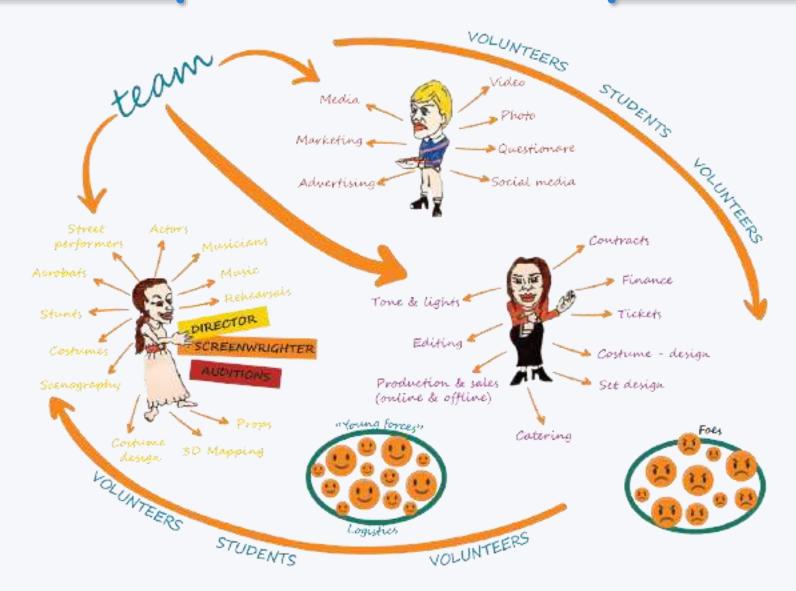
HOW IT ALL BEGAN...

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## TWO PROJECT STAGES

1st stage (2012. – 2015./2016.)

During the first stage, business model known as B2C (business to consumer) was the most present, but great effort was invested into the B2B (business to business) sale, the complete marketing mix was directed towards promoting products that could be bought online

2nd stage (2016. – 2019.)

In the period between 2016 and 2020, online sales were cancelled and the business model switched to B2B – hotel companies, MICE agencies and public institutions buy the experience in advance and in that way, make it free for all visitors.





















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# CONCLUSION

Istra Inspirit storytelling can be called a **5D storytelling** - it involves all senses and special effects.

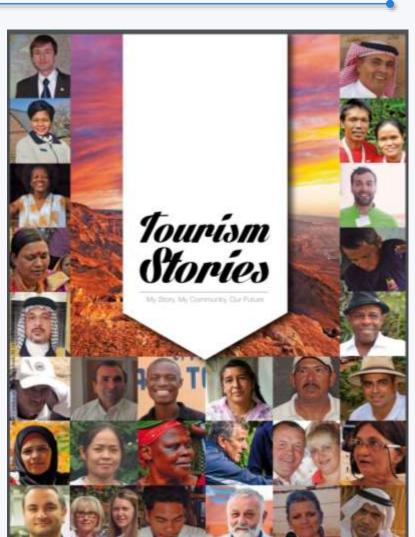
There is no end to the ideas. Imagine and create stories, stimulate senses and sophistication, and ensure the interactive experience and the success in front of you.

"Everything you look at can become a fairy tale, everything you touch can become a story."

Hans Christian Andersen











100th Session of the UNWTO Executive Council in Rovinj 2015

Istra Inspirit is included in the 100 best tourist stories in the world in the recognized edition of the World Tourism Organization: 'Tourism Stories'.









## INTERPRETING HERITAGE IS MY MISSION

If I have made anyone aware of the importance of the same then let someone be grateful to me tomorrow. Encouraging the community to cherish and transmit that same love is immense happiness. I am not just a guardian I am an active motivator and promoter. Through heritage, I have created transformative tourism because I believe it is just so interesting and heritage worthwhile, that it is different and experiential. A man without an inheritance has no identity. Without identity, we have no affiliation. Without belonging we are lost.









## ABOUR INTERPRET EUROPE

European Association for Heritage Interpretation

- Established as a charity in 2010
- More than 1,000 members in 53 countries

We believe that to learn from our heritage is essential for a shared future in Europe.

**GOAL** - To embed heritage interpretation at European and national levels

**MISSION** - To serve all who use first-hand experiences to give natural or cultural heritage deeper meaning



Interpret Europe: Join and share









## THANK YOU

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